

Questions to Consider When Recruiting Patient and Family Partners

1. Would the person be interested in improving the quality of the care we provide in their community?
2. Could the person provide insight and ideas based on their experience within health care?
3. Is the patient/family caregiver at a place in their journey that they could provide appropriate input/feedback to move work forward?

Patients and family partners should have the following qualities:

- A passion for enhancing the health care experience for patients and families
- Be able to share insights and information about their past experiences to help evolve programs, services and hospital priorities
- Be a good listener
- Respect other people's opinions and perspectives
- Be able to share your thoughts and opinions in a group setting
- Be open to seeing beyond your own personal experiences to contribute constructively
- Be open to working with others whose backgrounds, experiences and styles may be different than your own